

## 2016/2017 Skating Season ~ AGM Report

### President and Vice President

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There were a number of significant changes made this season. Two of the most significant ones was our long-term coach, Jannine Ranniger, retired leaving the Club to post a coaching position. Many meetings were held throughout Spring/Summer to discuss coaching needs. Although we received numerous applications from Germany, Russia, Ukraine, and BC, we hired Keri Bemister, a local Coach, as our Off-Ice Coach and Freelance Coach. Also, to give opportunity to a Senior skater and to take some pressure off our Head Coach, Rae Anne, we hired Julia Bowles as our CanSkate Coach “in training”. Julia is also graduating and we wish her the best of luck.

The other significant change we made was to move towards online registration. Marie and I worked together with Uplifter and Beanstream (financial portal) to make this happen. A big thanks to Marie for learning about the program and helping our families work through the steps to online registration.

Another change was opening up our Coaches to ‘share’ students in the Star 2 to 10 levels. This gives students a more diverse perspective on how to accomplish a move. Students still need to pick a primary Coach but both Coaches work together for the benefit of the skater.

We went from 3 on the Executive to 8 for this season; very exciting and I have everyone interested in continuing to the 2017/2018 term...thanks for working together to make this Club successful. What a great bunch to work with!

In August 2016, we (Executive and Coaches) held a Strategic Planning session; thanks to Ron Bowles for facilitating this activity for us. We came up with our 1 and 2 priorities for the season,

1. Internal Communications Policy
2. Mission, Vision, Values
3. Conflict Resolution Policy and Procedures
4. Coach Management System
5. On Ice Environment and Skater Code of Conduct
6. Marketing, Visibility and Memberships

Unfortunately, although nothing official occurred in these areas, small improvements were made. A meeting will be occurring to discuss next year’s season including topics such as online registration, so if anyone has feedback please send that to me so that I can incorporate your comments in our discussion.

We had a great time with our Halloween and Christmas Family Skate and they are fast becoming ‘regular’ events for us. Thanks to Andrea Schulte who stepped forward to take on the leadership role of our Ice Show/Gala. Andrea was great to work with and made everything come together. Although we had originally hoped to put on a full ice show we needed to downsize the scope due to limited volunteers and only having half the funds we needed. A number of fundraising activities had to be cancelled due to lack of volunteers and the majority of our funds go towards paying for ice, Coaches, and operational expenses.

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This season has been very busy and I'm glad to see our skaters enjoying their time both on and off the ice as they form new friendships and strengthen existing ones. Looking forward to another exciting season.

We attended monthly Board meetings plus I participated in weekly meetings with our Coaches to provide support as needed. There was definite benefit to these weekly meetings, unfortunately I could only keep up this schedule for the first three months due to family commitments. I also participated in some of Wednesday's CanSkate Welcome Desk and attended quarterly Region meetings in Parksville. Marie and I provided office coverage for anyone needing assistance. Again, due to family commitments I couldn't continue to do this.

In closing, we would like to thank our Board, Coaches, Reps and Volunteers for all that they do to support our skaters and their families. We look forward to continuing to work with all of you.

Respectfully submitted,

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